

Children's Medical Group  
of Saginaw Bay®



# PCMH

Patient Centered Medical Home:

## Your Role

### HAVING A MEDICAL HOME MEANS WE TRUST YOU TO:

- tell us what you know about your child's health and illness
- tell us about your needs and concerns regarding your child
- take part in planning your child's care
- follow the care plan that is agreed on-or let us know why you cannot so that we can try to help, or change the plan
- tell us what medications your child is taking and ask for a refill at our office when you need one
- let us know when your child sees other doctors and what medications they put them on or change
- ask other doctors to send us a report about your child's care when you see them
- learn about wellness and how to prevent diseases
- learn about your insurance so you know what it covers
- respect us as individuals and partners in your child's care
- keep your appointments as scheduled, or call and let us know when you cannot
- pay your share of the visit fee when you child is seen in the office
- give us feedback so that we can improve our services