

Children's Medical Group
of Saginaw Bay®



PCMH

Patient Centered Medical Home:

Our Role

WE WILL CONTINUE TO:

- have you see our providers, who know your child and your family
- respect you child as an individual - we will not make judgements based on race, religion, sex, age, or disability
- respect you and your child's privacy - medical information will not be shared with anyone unless you give us permission or it is required by law
- provide care given by a team of people led by your doctor
- give the care your child needs when they need it
- give care that meets your needs and fits with your goals and values
- give care that is based on quality and safety
- provide nurse triage after hours and have a doctor on call 24 hours a day, 7 days a week
- take care of short illness, long term diseases, and give advice to help your child stay healthy
- tell you about your child's health and illness in a way you can understand