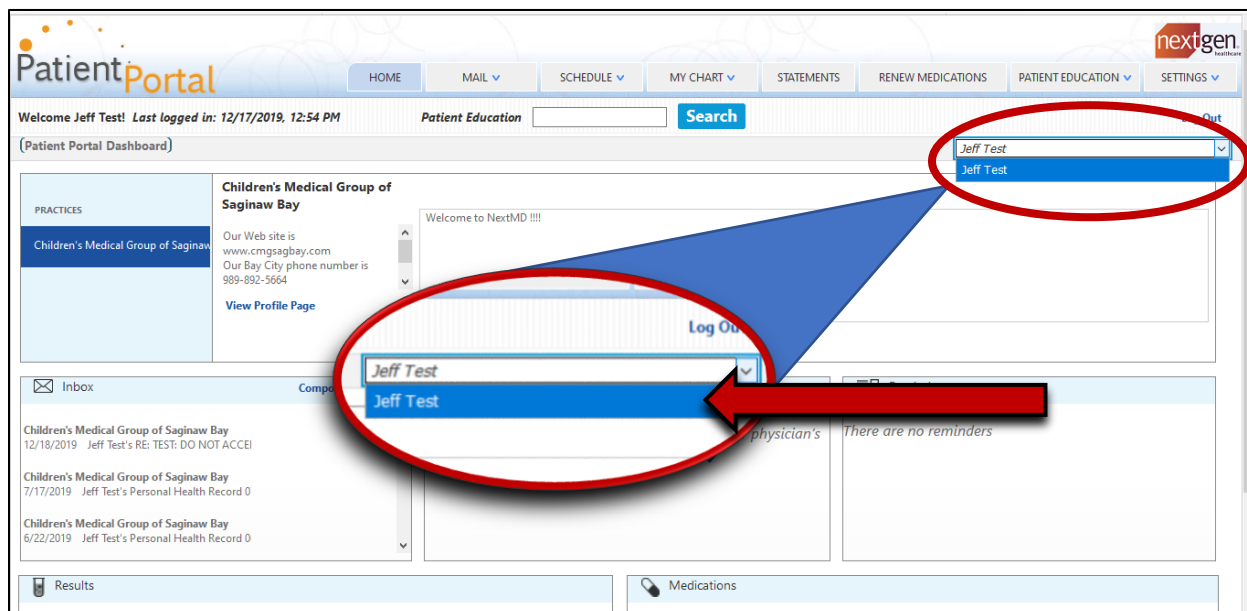


Important User Information:

- If you are not enrolled in the Patient Portal or are locked out of your account, please call Children's Medical Group for assistance.
- The portal is intended for **non-urgent** communication ONLY.
- The Patient Portal works best on a desktop or laptop computer. The information may not display correctly on your mobile device.
- Immediately after logging into the site, it is **critical** that you choose the patient's name from the dropdown menu as shown below:



The screenshot displays the Patient Portal interface for a user named Jeff Test. The page includes a navigation bar with tabs for HOME, MAIL, SCHEDULE, MY CHART, STATEMENTS, RENEW MEDICATIONS, PATIENT EDUCATION, and SETTINGS. A search bar is located below the navigation bar. The main content area shows a welcome message for Jeff Test, last logged in on 12/17/2019 at 12:54 PM. A dropdown menu is open, showing the patient's name 'Jeff Test' selected. A red circle highlights the dropdown menu, and a red arrow points to the selected patient name. The page also displays a list of messages in the inbox, including one from Children's Medical Group of Saginaw Bay dated 12/18/2019 regarding a test result.